



305 Church Avenue - High Point, NC 27262 - 888.992.5822

STANDARD FORM FOR PRESENTATION OF DAMAGED GOODS OR INCORRECT PIECES

DATE OF CLAIM: _____ CUSTOMER: _____

ADDRESS OF DAMAGED GOODS: _____

TELEPHONE #: _____ DATE ITEM RECEIVED: _____

ORDER #: _____ P.O. #: _____ SIDEMARK #: _____

WAS THIS A RESIDENTIAL OR RECIEVER DELIVERY? (CIRCLE ONE)

MANUFACTURER: CLUBCU BLAXSAND NOORSIDE

ITEM #	DESCRIPTION	DESCRIBE TYPE & LOCATION OF DAMAGE

PLEASE CHECK ONE:

DAMAGE UPON ARRIVAL: VISIBLE CONCEALED

IS ITEM REPAIRABLE?: YES NO

CAUSE OF DAMAGE: FREIGHT OTHER

DAMAGE TO PACKAGING: YES NO

INCORRECT PIECE SENT: YES NO

PACKAGE TYPE & CONDITION:

IF ITEM IS REPAIRABLE, PLEASE SEND A WRITTEN ESTIMATE. IF YOU DO NOT HAVE A REPAIRMAN, WE WILL SEND ONE TO YOU. ****ALL REPAIR QUOTES MUST BE APPROVED BY MANUFACTURER.****

The following documents must be submitted in support of this claim:

Signed/Dated Received BOL Written Repair Estimate Digital Pictures*

*Must receive at least 5 photos of damage OR incorrect pieces including 2 overall views and 3 close up photos.

Email pictures to: info@clubcu-blaxsand.com

YOUR SIGNATURE BELOW CONSTITUTES THAT THE ABOVE INFORMATION IS TRUE AND EXACT AND THAT YOUR CLAIM WILL BE HANDLED PROPERLY AND ACCORDINGLY.

AUTHORIZED SIGNATURE

DATE

CLAIMS WILL NOT BE HONORED IF FILED AFTER 15 DAYS FROM RECEIPT OF GOODS.

DAMAGED MERCHANDISE MUST REMAIN AT DELIVERY ADDRESS UNTIL CLAIM IS SETTLED.

MUST SUBMIT ONE FORM PER DAMAGED ITEM TO BE FAXED TO: 888-992-5822 OR

EMAILED TO info@clubcu-blaxsand.com